# Research Computing Support Centre

**What is the Research Computing Support Centre?**

The Research Computing Support Centre provides support for *research postgraduates and members of staff* on advanced computing topics. More general IT related questions should be directed to the [Library & IT Help Desk](#).

The service operates via an appointment system. We provide 20-minute consultation appointments to discuss, and hopefully resolve, your query. If we can't find a solution at the first appointment, we'll arrange for you to access further assistance with an appropriate member of IT Services staff.

Type of advice we are able to offer:

- Selection of suitable software packages for your research
- Assistance with programming and use of research software packages
- Use of High Performance Computing facilities

**How to book an appointment**

Bookable appointments, at set times (normally Thursday mornings between 11am and 12 noon), can be made via the booking system. These sessions are for an initial 20-minute session of one-to-one advice. When making an appointment it would be helpful if you could provide as much information as possible about:

- The research area of your work
- Details of the query you are trying to resolve
- Any steps you have taken towards solving the issue

To make an appointment, please go to:

- [Academic, Library & IT Support appointments booking](#)

**Location**

The support centre is based in the Library & IT Consultation Space on the ground floor of the [JB Morrell Library](#).