

# Wiki Support

Welcome to Wiki Support. This space contains getting started guides and some frequently asked questions.

## Getting Started

What is a Wiki?  
Is this one wiki, or lots of different wikis  
I'm stuck. Can you help?

## Wiki Visitors

Are There Any Keyboard Shortcuts?  
How Do I Tell You About Inappropriate Content?  
How Can I Check Who Can See Content?  
How can I make a tiny URL?

## Page Authors

Adding A Page  
Adding Multimedia  
Creating Layouts

## Space Creators

Who can create a space?  
Can I make the space public?  
Can I make a space private?  
Importing Existing Content From Other Wikis

## Further Information

Wiki Roadmap  
Confluence 3.5 Users Guide  
Contact IT Support

## The Small Print

Please be aware of the applicable policies and guidelines below:

Policy on the storage of University produced digital content 2010  
Guidelines on the storage of University produced digital content 2010  
Acceptable Use Policy: York Local AUP 2000  
Acceptable Use Policy for JANET /SuperJANET 2011  
Report of the Web Disclaimers and Liabilities Working Group 2000

## Feedback

Report a bug (*login required*)  
Make a suggestion (*login required*)

## Wiki Service News



### [Wiki service 'soft' launch](#)

Unknown User (apbl500) posted on Sep 22, 2011

The wiki service is brought to you by the Collaborative Tools Project a team effort involving staff from numerous departments, which this week endorsed a decision to approve the "soft" launch of the wiki service with the following wording. That it is open for anyone to use and that there is a commitment to maintaining the service and its content from here on, but that visibility should be kept low for a little longer as changes are likely and support materials are still thin. That is,...



### [Introducing the York Wiki](#)

Unknown User (ak583) posted on Sep 20, 2011

Welcome to the University of York's Wiki service. A wiki is a collection of pages that everyone can edit. You can use a wiki to create documentation, develop content or share notes. The Wiki is centrally managed by IT Services and is a live service, which means regular backups are taken and the service will remain online unless otherwise notified. Any member of staff can login to the Wiki at <https://wiki.york.ac.uk/> <https://wiki.york.ac.uk/> and any member of staff can create a Space,...



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