

Research Computing Support Centre

What is the Research Computing Support Centre?

The Research Computing Support Centre provides support for **research postgraduates and members of staff** on advanced computing topics. More general IT related questions should be directed to the [Library & IT Help Desk](#).

The service operates via an appointment system. We provide 20-minute consultation appointments to discuss, and hopefully resolve, your query. If we can't find a solution at the first appointment, we'll arrange for you to access further assistance with an appropriate member of IT Services staff.

Type of advice we are able to offer:

- Selection of suitable software packages for your research
- Assistance with programming and use of research software packages
- Use of High Performance Computing facilities

How to book an appointment

Bookable appointments, at set times (normally Wednesday mornings between 10.30am and 11.30am), can be made via the booking system. These sessions are for an initial 20-minute session of one-to-one advice. When making an appointment it would be helpful if you could provide as much information as possible about:

- The research area of your work
- Details of the query you are trying to resolve
- Any steps you have taken towards solving the issue

To make an appointment, please go to:

- [Academic, Library & IT Support appointments booking](#)

Location

The support centre is based in the Library & IT Consultation Space on the ground floor of the [JB Morrell Library](#).